



LIMITED LIFETIME NON-PRORATED WARRANTY

KV takes pride in offering our customers an industry leading "Limited Lifetime Non-Prorated fully Transferable" warranty. KV gives every custom door systems we manufacture our undivided attention and warrants that our products will be free of any material or manufacturing defects.

FACTORY WHITE, STEEL DOOR PANEL 20 YEAR LIMITED WARRANTY

Our steel doors will not crack, buckle, warp, delaminate or rust for a period of 20 years.

DECORATIVE DOOR LITES 20 YEAR LIMITED WARRANTY

- All decorative and commodity insulated glass units are warranted for a period of 20 years against any obvious inclusions, damage or obstruction due to manufacturing workmanship or seal failure.
- Discoloration or fading of coming is normal and is not covered under this warranty.
- Cracked glass due to thermal shock on all commodity and decorative glass only is covered for a period of 1 year.

PAINTED STEEL DOOR SYSTEMS & VINYL CLADDING

15 YEAR LIMITED WARRANTY

KV doors and vinyl cladding are warranted for a period of 15 years against such defects in material or workmanship that might result in peeling, flaking, blistering, and chalking (uneven discoloration).

VINYL CLADDING (White 141 & White 136) LIFETIME LIMITED WARRANTY

KV UV stabilized vinyl cladding is warranted against such defect in material that might result in blistering, flaking, corroding and chalking (uneven discoloration).

Exposure to sunlight, normal air pollutants and normal atmospheric conditions can cause vinyl cladded surfaces to gradually and evenly fade or suffer an accumulation of surface dirt or stains and are not covered by the guidelines of this warranty. This warranty will be "NULL & VOID" if harmful solvents of any kind are used to clean any surface. It is recommended that the use of a liquid solution of mild household soap (Windex, white Vim or Mr. Clean) and water be used in conjunction with a soft sponge or newsprint to wipe off any accumulation of surface dirt.

WARRANTY LIMITATIONS

KV liability is limited solely and exclusively to repair or replacement, at the option of KV Under no circumstance will KV be liable for any consequential or accidental charges, such as, but not limited to, labour, refinishing, inconvenience, damages or injury to persons or property or any other expenses.

This warranty will become "NULL and VOID" if any person owner or purchaser modifies or alters the finished product in any way.

IF YOU ENCOUNTER A PROBLEM FOLLOW THE PROCEDURE BELOW:

1. Contact your authorized KV dealer.
2. Inform the dealer of the problem and request for the dealer to come and do a site visit to determine what the problem is. (a site visit by the dealer will ensure that KV will have the correct information to address the issue)
3. Have the dealer submit a service request form (supplied by KV) giving the following information:
 - Date and location of purchase
 - Dealer name
 - Original KV work order/invoice number
 - Homeowner address, name and contact information

If the following information is provided in a complete fashion KV will be able to respond quickly and efficiently to any service claim by a KV dealer.

HOW TO TRANSFER YOUR WARRANTY

The KV warranty can be transferred to future purchasers of the original property subject to written notice to KV by the new owner/owners within 30 days after taking possession of the property where the product was originally installed. This warranty will EXPIRE should the new owner fail to notify KV

LIMITED WARRANTY COVERAGE

KV IS NOT LIABLE FOR:

- Damage or poor product performance resulting from installation.
- Water or air infiltration due to poor installation.
- Damage from the scratching of the door or cladding surface causing rusting, peeling or blistering of paint.
- Any door that has been modified after the original production of the door system.
- Damage caused by shipping and/or handling after the door has been removed from the KV manufacturing facility.
- Normal wear and weathering of interior and exterior surfaces.
- The installation of storm doors will NULL and VOID this warranty due to excessive heat build up.
- Condensation or ice build up.
- Improper fitting of hardware and improper measurement of a door system.
- Problems incurred by misuse, abuse, or natural disasters such as harmful solvents, lack of regular maintenance, fire, flood, earthquakes and damage caused by third party that is out of our control.

